

## WHY INVESTING IN AIRTEL INTERNET IS A BAD IDEA

Posted on January 22, 2021 by Edmond



Category: Opinions

Tags: airtel investment, business, Corporate social responsibility, Edmond Fernandes, internet company, Narendra Modi,

poor airtel service

We have been very loyal clients of airtel for years and years now. But this service provider does not value customer relations and providing effective solutions.

Everyday, we face an internet downtime in the middle of meetings, webinars and number of online exercises. This is how <u>Airtel</u> is aiding the new india's digital aspirations.

Issues you will face with airtel, in our learnings:

- 1. You will be offered a marketing speed of 40 MBPS, but you will get only 20 or 16 MBPS. But remember you will pay for 40 MBPS with no reduction in your billing.
- 2. Everyday you face a downtime, you will receive no alternate solution or compensation for the same, but if you do not pay your bill on time, you know what to expect.
- 3. For 4 years now, Airtel team in Karnataka and in Mangalore have been receiving our complaints, but have been unable to rectify the same. The senior leadership at Airtel is least interested in fixing problems which the company faces. In the new India which our Hon'ble Prime Minister Narendra Modi Ji is trying to champion with digital innovation, here is a service which will send shivers across the length and breadth of the nation. Attached are a few images for your representation.









4th Jan 2021 10:35AM

4th Jan 2021 11:22AM

4th Jan 2021 2:43 PM







11th Jan 2021 11:00 AM 13th Jan 2021 12.50 PM 13th Jan 2021 2:36 PM







5th Jan 2021 10:40 AM 6th Jan 2021 12:20 PM 9th Jan 2021 3.40PM



Hi, We are happy to inform that services for your Airtel Xstream Fiber/Fixedline have been resumed. Thank you for your

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may expenence disruption on your Airtel Xstream Fiber/
Fixedline services. The expected time to resume your services is 30-NOV-2020 16:55:45, Inconvenience caused is regretted.

Hi, Due to technical issues you may experience disruption on your Airtel Xstream Fiber Fixedline services. The expected time to resume your services is 03-DEC-2020 19:05:06, inconvenience caused is regretted.

Hi, Due to technical issues you may experience disruption on your Airtel Xstream Fiber/ Fixedine services. The expected time to resume your services is 09-DEC-2020 01:22:50. inconvenience caused is reported.

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Hi, We are happy to inform that services for your Airtel Xstream Fiber/Fixedline have been resumed. Thank you for your concention.

your Airtel Xstream Fiber/ Fixedline services. The expected time to resume your services is 19-DEC-2020 02:04:20. Inconvenience caused is regretted.

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Hi, Due to technical issues you may experience disruption on your Afret Xstream Fiber! Fixedline services. The expected time to resume your services is 21-DEC-2020 20:26:12. Inconvenience caused is regretted.

Hi, Due to technical issues you may experience disruption on your Airtel Xstream Fiber! Fixedline services. The expected time to resume your services is 23-DEC-2020 20:45:27. Inconvenience caused is regretted.

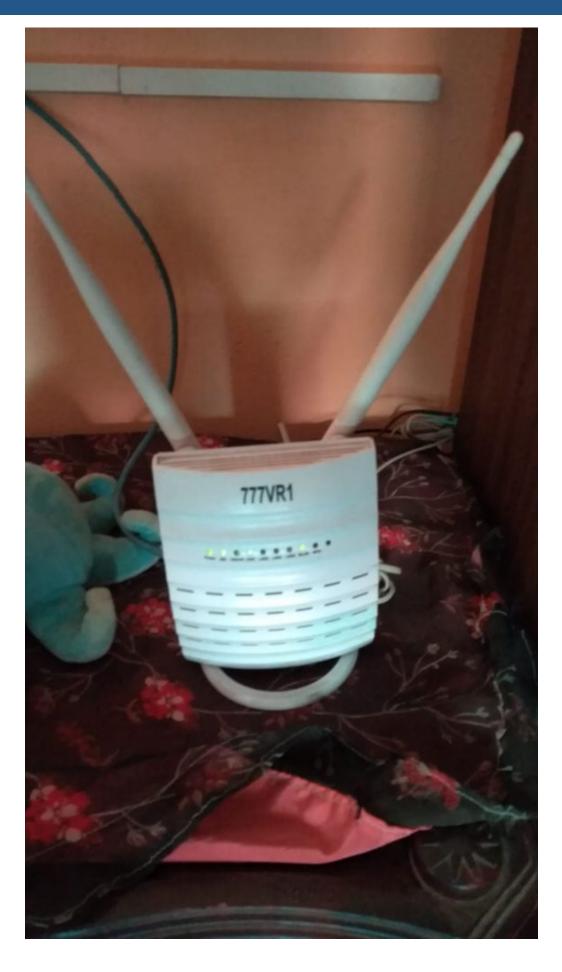
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## **Recommendation:**

Opt for alternate service providers or local networks for your internet needs. *Airtel may engage in marketing, but it is something they simply cannot deliver.* They will give you assurances, but that is basically to frustrate your spirit. Moving out of Airtel is the only option at hand.

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